

**WARRANTY PROVIDER:**

Golf Works Pty Ltd ABN 44129420953, 15-17 Lakewood Boulevard, Braeside, Victoria ,Australia 3195.

Ph: 03 95873104, Email: info@golfworks.com.au

GOODS COVERED:

Golf Works Pty Ltd goods are made to a very high standard and Goods which are covered under this warranty are: Trident, Integra, Power Bilt, Cougar, Golf Craft, Triumph and Hi Tec.

CONDITIONS OF WARRANTY:

Golf Works Pty Ltd will only warrant genuine goods purchased from an authorised stockist in Australia.

The Warranty provided is in accordance with the Australian Competition and Consumer Act 2010 and our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Furthermore the conditions and benefits of this warranty against defects are in addition to other rights and remedies of the consumer under a law in relation to the goods to which this warranty relates.

Golf Works Pty Ltd goods shall be free of defects in material and workmanship and are warranted for a period of 12 months from the original date of purchase.

At Golf Works Pty Ltd's discretion and at no charge to the consumer, goods approved for warranty may be either replaced with new goods or repaired, or goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Warranty of repaired or replaced new or refurbished goods is from the original date of purchase of the warranted product,

Golf Works Pty Ltd warranty does not cover,

- Loss or Damage caused by third parties
- Faults due to misuse, abuse or neglect.
- Clubs damaged due to the use of synthetic mats.

- Product that have been altered or repaired by other than Golf Works Pty Ltd.
- Cosmetic blemishes.
- Golf Bags that incur normal wear and tear, fading and/or fraying of materials.
- Buggies that incur normal wear and tear on wheels, handles or paint.
- Counterfeit products.
- Product purchased from a non-authorized stockist.
- Normal wear and tear.

LIABILITY: Golf Works Pty Ltd is not liable for any loss or damage too any person, entity or property which may rise directly or indirectly as a result of negligence in connection with the use of any Golf Works Pty Ltd goods.

HOW TO MAKE A WARRANTY CLAIM:

Goods must be returned to the nearest Drummond Golf Store and must be accompanied by the original proof of purchase.

In the event that a consumer resides in a remote area they must first contact either their nearest Drummond Golf Store or Golf Works Pty Ltd who shall organise an assessment of the warranty claim and freight of goods as required.

In the event that a warranty claim is approved there shall be no cost to the consumer.

Freight costs incurred by the consumer in return of goods that are not authorised and claims that are not approved are the responsibility of the consumer.

WARRANTY QUESTIONS: For any further questions relating to the above warranty call Golf Works Pty Ltd on (03) 95873104.